



The “Butterfly Effect” - Cascading Compassion Satisfaction in Library Land

Wednesday, August 2, 2023

2pm Eastern (11am Pacific | 12pm Mountain | 1pm Central)

Register: https://us06web.zoom.us/webinar/register/WN_djueilYLTKa2EtE0Pueu4w

Description: This webinar will conceptually explore compassion satisfaction with a focus on helping (i.e., demonstrating empathy) given the multifaceted ways service is provided through professional roles and occupational duties within the library. As facilitators operating in a seemingly safe service entity, library practitioners overwhelmingly experience a multitude of adventuresome realities throughout their working lives. Generally, these tend to go unnoticed. In fact, these experiences can be associated with the latent manifestations of helping others. Oftentimes, the workplace/space and one’s quality of life can be called into question. Correlatively, it is worthwhile to consider the significance of this concept in this sphere of enterprise. Perhaps, the question worth asking is: Could compassion satisfaction be a saving grace to library practitioners? Herein lies the opportunity to address:

- Helping
- Professional stress
- Representation burnout

In a nutshell this webinar, is above all else, about the impact of the ripple/cascading effects that occurs in the act of helping others as library practitioners enact their roles as service providers to meet the sundry needs of library users. It will:

- Explore the concept of compassion satisfaction as sense-making for library practitioners
- Show the dual nature of compassion satisfaction impacting the helping exchange transaction in library work
- Examine the interplay of occupational dynamics: empathetic helping, professional stress, and representation burnout

About the Presenter: Kay Coates (she/her) is an Assistant Professor and Research Services Librarian at Georgia Southern University on the Statesboro Campus who serves as a liaison to the College of Education. As a professional user-researcher and information knowledge architect, her work supports all levels of higher education within the academic community by providing instruction, reference, and research services. Additionally, in service to the local jurisdiction, her

energies are vested in employing design thinking to foster information literacy and acumen for life-long learning and informed civic engagement through a culturally responsive lens.

Can't make it to the live show? That's okay. The session will be [recorded and available](#) on the Carterette Series Webinars website for later viewing.

To register for the online event

1. Go to registration page:

https://us06web.zoom.us/webinar/register/WN_djueilYLTKa2EtE0Pueu4w

2. Complete and submit the form.

3. A URL for the event will be emailed to you immediately after registration from Zoom.

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**Contact a member of the Carterette Series planning team with questions or suggestions:**  
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